



July 3, 2001

Marian Kelly

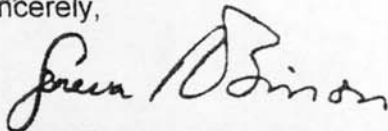
Dear Ms Kelly:

On behalf of the Southern Job Service Division of the Employment Development Department, we would like to thank you for your presentation at our recent conference, *"The Leadership Adventure, An Incredible Journey"*.

In addition to the feedback we received that day, we received positive ratings from the conference evaluations. Participants responded that the conference was relevant to their interests and needs and would be useful to them in their current role. They also felt that your presentation was uplifting and entertaining. Responses provided on written evaluations include *"hilarious-thanks for sending us off with a smile"* and *"Lively and creative way of presenting a point. Very insight-producing."* Such positive feedback from our managers is the result of your willingness to take the time to familiarize yourself with our group, identify specific concerns of the conference participants, and then tailor your presentation to meet their needs.

Thank you again for taking time out of your busy schedule to share your experiences with our group.

Sincerely,



Geneva Robinson, Division Chief
Southern Job Service Division